

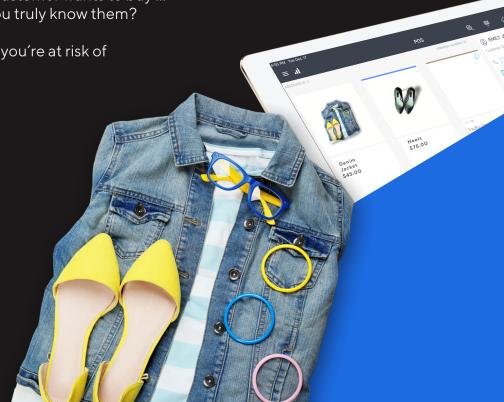
Shoppers are nice. **Buyers are better.**

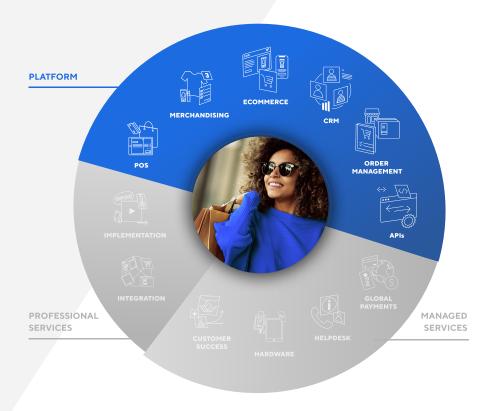
Close more sales with KWI unified commerce

Are you moving at the pace of retail technology? Is your brand poised for fierce customer loyalty? Can you really say that wherever your customer wants to buy ... you're there for them? That you truly know them?



Not on our watch.





A single platform at your fingertips.

KWI Omnichannel Platform

Keeping up with your customers means a completely integrated platform that can see all, know all and execute all. Welcome to KWI's unified platform. Everything in one place, designed for sighs of relief.



Point of Sale

Built to dispense valuable customer information on a dime to help your sales associates personalize shopping experiences. All with an omnichannel view so you can process multiple payment types in a single transaction.



Merchandising

Complete visibility and control over your inventory. Know what's where and when and sell anything from anywhere. Optimize your inventory, ensure full price sell throughs at every turn, and expand your creative pricing and promotional strategies.



Ecommerce

Pre-integrated into your POS and merchandising system for one omnichannel view of your customer. Wherever they want to buy, you're ready. Feature rich with automatic updates and around the clock support.



CRM

Clean and de-duped, your customer data is always updated and accurate. Activate this data with the ability to segment audiences, run reports and create loyalty programs.



Order Management

Route and fulfill items across channels with speed and accuracy so you can optimize every sale. Adjust logic based on inventory, thresholds and more. Plus, full-time customer service can resolve issues quickly so customers stay happy.



APIs

Plug into existing systems so you can get on with the business of selling faster. All built on the KWI omnichannel infrastructure with Merchandising, CRM, Ecommerce, and Order Management.



Tech in the cloud. Feet on the ground.

KWI Managed Services

What's the point of amazing omnichannel platform without the service to back it up? Our Managed Services ensure the same people that built your retail tech are the ones who service it and keep it running.



Global Payments

Pre-integrated and certified processing with a variety of payment options like ApplePay, PayPal, Afterpay, Venmo and more.



Hardware

Everything you need delivered in a box with no configuration or staging required. Get up and running insanely fast and get on with selling.



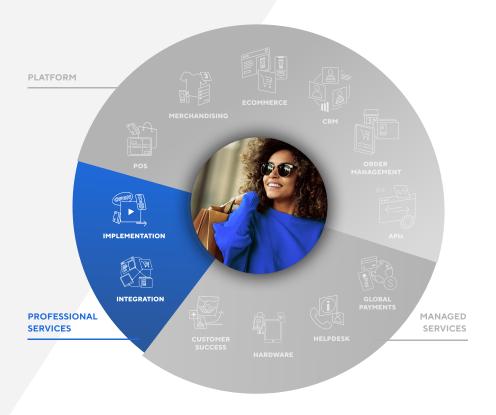
Help Desk

Forget calling multiple vendors to fix a single problem. No more he-said-she-said finger pointing. We're here to take your calls 7/24/365 whether you need help with hardware, software or anything in between.



Customer Success

Imagine, a real life human being assigned to make sure you're happy, productive and closing tons of sales. Your guide to implementing best practices and your listening ear for impacting future updates.



Get up.
Get running.
Get selling.

KWI Professional Services

No need to stress about the pain of switching retail tech partners or building onto existing systems. You say go and we get you up, running, and delighting customers.



Implementation

More than three decades in retail tech has taught us how to get you up and running faster than anyone else. Say goodbye to stress from here on out.



Integration

Your commerce hardware is sent to you already pre-configured so you don't have to waste precious time. Plug in the hardware, connect it to the network and get selling.

Tomorrow's tech today

Mobile solutions that are fast, versatile and tailored for today's retail environments.

One partner for everything

One KWI solution for omnichannel, plus all your hardware, software & support.

Unrivaled retail expertise

35 years of putting customers first with retail as our first and only passion.