

Your store keeps running. Even when the network does not.

The reality

\$4700
per minute

The average cost of POS downtime

Be prepared

81%

of retailers experience downtime at least once a year

The cost

1 in 3

customers abandon the line after 5 minutes

You can't predict outages, but you can be prepared for them. They can show up in the middle of a sale, on the busiest day of the season, or in a quiet moment of a long shift.

Follow these scenarios across specialty retail and see how offline mode keeps every store running throughout the year.

3 examples of protection with offline mode

An engagement ring sale, 3 customers waiting

Saturday afternoon at the jewelry counter, mid-sale.

The store's connection drops.

Offline mode kicks in automatically.

The sale completes, payment processes, the customer joins loyalty. The transaction syncs on next login.



Black Friday morning, lines out the door.

The peak rush, every checkout busy. The store's connection is spotty.

Sales keep ringing. Promotions apply correctly.

Apple Pay, credit cards, gift cards all process. The team keeps moving and the customer never sees the problem.



A storm knocks out power on the busiest weekend.

Back-to-school weekend, the store is packed and a storm takes out power.

Lights flicker, but iPads - and sales - keep running on battery.

Associates process transactions on backup power, and when service is restored, everything syncs.



Patented. Proven.

This is what it looks like when specialty retailers rely on KWI's **patented offline mode**.

Built and supported by the same team, from our New York office, 24/7/365.

[Get Started](#)

